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Steve Usher of Glynn-Brunswick E911 Center Becomes a Certified Public-Safety Executive

Alexandria, VA – The [Association of Public-Safety Communications Professionals \(APCO\) International](http://www.apointl.org) has announced that Steve Usher of Brunswick, Ga. has graduated from the prestigious Certified Public-Safety Executive (CPE) Program. Steve serves as Director for Glynn-Brunswick E911 Center.

The CPE Program was established in 2016 and was designed to elevate professionalism, enhance individual performance and recognize excellence in the public safety communications industry. Participants may be managers, supervisors, agency executives or others whose work and life experiences have motivated them to learn the necessary skills to successfully lead organizations within the complex and ever-changing environment in which public safety agencies operate. To date, nearly 100 emergency communication professionals have graduated from the program

“Changes in technology, the regulatory and legal climate and workforce dynamics make it an especially challenging time in our industry,” said APCO Executive Director and CEO Derek K. Poarch. “The CPE Program is designed to equip public safety communications professionals with the tools they need to move our industry forward through these exciting but challenging times.”

Drawing on resources from renowned leadership professionals and distinguished academic sources, the program allows participants to explore topics that include management versus leadership, models/theories of leadership, leadership styles, public safety leadership issues, and executing and managing change. The curriculum combines academic rigor with deep personal self-reflection and insight to enable participants to identify their own unique, authentic leadership style.

The program consists of two, 12-week online courses and a nine-day capstone seminar at APCO headquarters in Daytona Beach, Florida. Program instructors include master’s and doctoral level professionals in the field of organizational development and leadership who bring a wealth of academic and practical experience to the program.

To learn more about the CPE Program, visit apointl.org/cpe.

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APCO International® (www.apointl.org)

APCO International is the world’s oldest and largest organization of public safety communications professionals and supports the largest U.S. membership base of any public safety association. It serves the needs of public safety communications practitioners worldwide - and the welfare of the general public as a whole – by providing complete expertise, professional development, technical assistance, advocacy and outreach.