



NEWS

For Immediate Release: December 16, 2015

**Contact: Kathryn Downs
kdowns@glynncounty-ga.gov
912.554.7412**

Glynn-Brunswick 911 Center will accept texts soon

As of January 4, 2016, cellular subscribers will be able to send a short message service (SMS) text message to the Glynn-Brunswick 911 Center for emergency help if unable to place a voice call to 911. This service is available to any subscriber of Verizon Wireless, Sprint, AT&T, and T Mobile. This service is currently for text messages only and is not capable of sending picture or video messages at this time.

Text to 911 can be a vital means of communication if the caller is unable to place a voice call to 911. However, it is important to remember that texting to 911 is for emergency use only and should only be used in situations where the caller is unable to place a voice call to 911.

While text messages can play a vital role in contacting emergency assistance, voice calls to 911 are still the preferred method of contacting 911. It is also important to remember that when texting 911, only "911" should be entered in the recipient field. If any other information is added in this field, the message will not be sent.

The staff of the Glynn-Brunswick 911 Center has worked diligently to make this service possible to residents and visitors of Glynn County and the City of Brunswick.

The Glynn-Brunswick 911 Center has adopted the National Emergency Number Association's (NENA) text campaign slogan "Call if you can; Text if you can't." You can find additional helpful information and hints on the Glynn-Brunswick 911 Center's Facebook page.

Media inquiries may be directed to Steve Usher, Communications Director for the Glynn-Brunswick 911 Center, at 912-554-7863.

###